Kumar Pandule

kumarpandule20@gmail.com | (+91) 9423462212

@kumarpandule   /kumarpandule

SKILLS

- ❖ **Programming** - JAVA 8, Javascript, Python, C++, Dart, Swift, React, Flutter.
- ❖ **Data Analysis & Visualization -** Excel, Tableau, Power BI.
- ❖ **Data Analysis & Visualization** – SQL, Spring Boot, NoSQL, MongoDB.
- ❖ **Tools & technologies -** Linux, Git, Docker, AWS, Networking, Routing & Switching, SDN.

EXPERIENCE

- ❖ **Customer Operations Engineer | eClerx Services Pvt Ltd, Pune**   *(Dec '23 - Present)*
  Analyzed customer concerns about Internet and Cable services, identifying key issues and trends. Generated comprehensive solution reports providing actionable insights to improve service quality and customer satisfaction - Excel, Tableau.

- ❖ **Jr. Network Engineer | Sanjeevan Networks Services Pvt Ltd**   *(Mar '19 - June '19)*
  Gained hands-on experience with broadband networks and services. Learned to establish and troubleshoot network connections effectively.

EDUCATION

- ❖ E&TC Engineering | Marathwada Mitra Mandals College of Engg, Pune   *(GPA: 8.6)*
  (Aug '2020 - Jun '2023)
- ❖ Diploma in Computer Engg | Government Polytechnic Awasari Pune   *(82.74%)*
  (Aug '2017 - Jun '2020)

ACADEMIC PROJECTS

- ❖ **IoT & Cloud-Based Health Monitoring System**   *(Aug '22 - Apr '23)*
  Developed a real-time health monitoring system as a final-year project. Enabled hospitals to manage patients' health parameters remotely via the cloud, providing continuous and accessible monitoring - NoSQL(Firebase), Node.js, React.js, Tailwind.

- ❖ **Prometric Testing For Nurses**   *(Mar '2020 - Present)*
  Developed an educational Android application providing comprehensive practice materials and online practice tests for nursing and medical Prometric exams. Designed for accessibility - Flutter, Dart, NoSQL(Firebase), Node.js, Java.

POSITION OF RESPONSIBILITY

- ❖ **Developer | State Leve Quiz Competition, Government Polytechnic**   *(Jan '2020)*
  Organized a state-level quiz competition and developed custom quiz software to facilitate the event. Implemented various modules to enhance the quiz experience and ensure smooth operation.

CERTIFICATES

- ❖ **AWS Academy Cloud Architecting |** AWS Training and Certification   *(Dec '2023)*